

NAMAN JAIN

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PROFESSIONAL OBJECTIVE

To work in a challenging environment where I can utilize my technical, analytical and team building skills and contribute for the betterment of the organization.

WORK EXPERIENCE

Company : Tata Consultancy Services
Designation : System Engineer
Role : RStudio Administrator
Duration : November 2021 – November 2022

Company : AIoT Technologies Pvt. Ltd.
Designation : A.I. Developer Intern
Role : Developer
Duration : March 2021 – June 2021

KEY RESPONSIBILITIES

- 1 year of experience in administrating RStudio products.
- R, RStudio Server pro (aka RStudio Workbench / RStudio Professional), RStudio Connect Installations.
- RStudio health checks – status of RStudio services & license Status along with required OS components.
- OS/R Package installations & upgrades as per business requirement.
- User access provision & inactive users cleanup.
- RStudio License activation & renewals.
- SSL certificate installation & renewals.
- Worked on automating password rotation from CyberArk.
- Worked on enabling RStudio Connect automatic deployments.
- Worked on RStudio connect deployments, Environment variables & runtime setup.
- Basic understanding of R Programming, RShiny, Plumber API, Linux & Shell scripting.
- Co-ordination and support for release management, deployments & OS Patching activity.
- Troubleshooting issues related to user's code, product, server connectivity, data source connectivity & deployments etc...
- Application Support Activities – Incident Management, Service Request fulfillment, Change Management, ApplicationMaintenance, Application Performance monitoring, log files monitoring & root cause analysis.

Linux Related Activities (RedHat Enterprise Linux)

- Knowledge of Linux CLI , commands.
- Managing user access & group membership along with home directory setup for local/domain accounts.
- File system management.
- CIFS/NFS shares Mounting & troubleshooting.
- Install / update OS packages from RedHat/Other repositories
- Installation / Setup / Configuration of linux softwares/application.
- CyberArk automation for Linux text files.
- Root cause analysis & Log file analysis.

TECHNICAL SKILLS

Operating System	:	RHEL (aka RedHat Enterprise Linux) 7.9 , Windows 8,10 & Server 2012, 2019
Tools /Software / Applications used	:	RStudio Desktop Version (Open Source) RStudio Licensed Products – RStudio Server Pro aka RStudio Workbench, RStudio Connect, UiPath. Putty, WinSCP, Microsoft SSMS, Active Directory, CyberArk, ServiceNow, CMDB, Microsoft TFS, Git, Microsoft Office, Jira, Aternity & Dynatrace.
Database	:	Microsoft SQL Server & PostgreSQL
Programming Skills	:	Python, Data Science , Php , Html, Css , C

CERTIFICATIONS

- Participated in Career Edge-Knockdown the Lockdown (online course offered by TCS iON).
- Actively participated in Mathematics and Science Olympiad during the year 2003-2013. Participated in several Competitions at School level.

ACCOLADES

- Received “On the Spot Award” for my dedication and commitment.

EDUCATIONAL QUALIFICATIONS

No.	Qualification	Board/University	Year of passing	Percentage %
1.	B.Tech	Maharshi Dayanand University	2019	68.52
2.	HSC	CBSE	2015	65.40
3.	SSC	CBSE	2013	77.90

PERSONAL DETAILS

Date of Birth	:	4 th December 1996
Gender	:	Male
Language Known	:	English (R,W,S) & Hindi (R,W,S)
Nationality	:	Indian

DECLARATION

I do hereby declare that the above information is true to the best of my knowledge.